

# Terms of Service

BIEPBOT VON STIRLING

## The Process

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In advance of the process, I will require a type of the commission, reference sheets of the characters. If neither of these were given or accessible, there's the alternative for a textual description. In the case of a textual description, the process will take longer and I might still inquire for examples. A pose is optional and can be discussed for interpretation. If none of these preset requirements are fulfilled, I will not be able to work on the commission as desired.

## Process deliverables

### A pose sketch

At the start of the process, and after accepting the commission, I will show you a pose sketch as my interpretation of what was discussed. Changes to pose and idea can still be made easily, especially if the pose was not as expected.

### A lineart sketch

After discussion of the sketch pose, I will proceed on making lineart. This might feature some minor changes before the final version of the lineart is made. The post is definitive now, but minor changes such as facial expressions and muzzles can still be made. No fundamental changes to the pose can be made anymore.

### Coloured version, shaded version\*

After these sketches, you will receive **occasional updates** regarding the colouring and shading. At least once for the colouring and for the shading. The amount that exceeds this one per deliverable differs over method of communication and timezone.

After colouring and shading, you will receive a picture of the progress and result. There is room for changing colours or pointing out things that feel like they need to be shaded differently, such as glowing objects. If there's a demand for a change I cannot suffice, I will notify about this. The very same accounts for fundamental changes that would require to start over an entire stage.

\*depending on the type of commission

# The Payment

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Payment will be sent over PayPal ([paypal.me/RDings](https://paypal.me/RDings)), in **Euro's**. Conversion will be automatic through PayPal's service.

Paying in advance. If no payment is made, I won't be spending more time than the thought process on it. This may vary if you're a common customer or if you are more trusted in my view.

Other options for payment are accepted for friends and relatives.

## Refunds

It's possible to ask for a refund before I start working on lineart. Refunds after lineart, coloured versions, shaded versions are possible as well, but they will not be the same as the full price. Once work has been done, a full price is never to be expected. Refunds are **not** possible after asking for fixes or changes in detail.

Please do not send refund requests or issue any kind of chargeback for any reason without contacting me first. If a Paypal chargeback is requested without proper agreement or contact, the perpetrator will be added to my blacklist, which might result in you being denounced by the artist community.

## The product

The product is a 1500x1500 PNG file, unless specified or agreed to otherwise, which will be shared through a Google Drive link, unless specified differently. Different versions might be added, e.g. with different shading, or text.

# Rights & Services

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## Privacy

If you would like to remain private when commissioning, or ensure that I won't post anything publicly during, or after, the process, please discuss the details with me before I start so they can be taken into account before posting anywhere.

## Artist rights

I as the Artist, reserve the right to use commissioned work in any promotional material. This may include commission price sheets, social media posts, blog posts, and online galleries. I will not make additional profit off of commissioned work (by selling prints, print-books, etc.) without obtaining the explicit written permission of the client.

I reserve the right to refuse any commission for any reason. I also reserve the right to terminate a commission and offer a full or partial refund at any time if the client becomes verbally abusive, or otherwise.

## Client rights

As the client (commissioner), you reserve the right to the signed, full resolution .png file of the artwork which is paid for, as read and stated in "The product". You may upload the commissioned artwork anywhere you like, unless explicitly told not to.

Under no circumstance will a client sell or distribute reproductions of commissioned artwork for a profit (IE prints, print books), or alter the artwork significantly without the permission of the artist. Edits made to the artwork are to go through me.

As the client, you reserve the right to produce prints, or any other form of display such as shirts and mugs, of the commissioned artwork for *personal use*.

You may not under any circumstance claim my work as your own or raise the suspicion that you made the artwork.

If you wish to purchase or commission artwork for commercial use or to sell it for a profit, you must contact me to discuss and pay associated fees.